

Delivery of Lab Results: Please Use Provider and Submitter IDs on Requisitions

Providers in the community who order lab tests or submit specimens for testing in the Calgary and South Zones need to take action to ensure they receive these results.

Every requisition given to a patient or sent with a specimen (including microbiology and anatomic pathology) needs to contain the authorizing provider's full name, the clinic name, address, and [submitter ID](#), plus the [provider ID](#) for the authorizing provider.

A recent audit shows that only 57% of providers in the Calgary and South zones are using the provider and submitter IDs on their requisitions – this has the potential to delay results delivery. Results are delivered in real time to Netcare and to patients via MyHealth Records and MyAHS Connect. If requisitions are incomplete, patients could receive results before their providers.

Providers and clinics need to:

- **Know** your provider and submitter IDs (provideridlookup.ahs.ca)
- **Use** provider and submitter IDs on **all** lab requisitions
- **Update** AHS if contact/eDelivery information changes or providers join or leave your clinic (ahs.ca/frm-21762.pdf)
- **Note:** if you work at more than one clinic, courtesy copies (cc:) may only go to a single default location

Learn More

➤ Visit ahs.ca/ccresultstocommunity

➤ For support, call 1-877-311-4300

- Have your prac ID ready
- Select option 1, then option 1

